Managed Print Service (MPS)

The Managed Print Tender Process is drawing to a close following a Best and Final Offer (BAFO) round between the vendors with submissions being delivered for consideration on Monday July 11th. The cost recovery section of the MPS tender for student printing, which was separated from the overall print tender process, closed Thursday, July 14th.

It is hoped that the results of the tender process will be presented to the Executive steering group of the project by Friday July 22nd with a recommendation to follow shortly which will then lead onto the legal and commercial negotiations before awarding a contract to the successful bidder.

Decentralised IT Audit

The decentralised IT audit conducted by Deloitte Risk Advisory Pty Ltd on behalf of UNSW Internal Audit will present its findings shortly as the final report is currently being validated. In the report there will be mention that the Faculty Computing Unit requires to document three areas, User Access Management, Change Control and Service Provision to reflect the practices that are currently in place. It will also mention that these documents were generated in response to the audit and are now available on the Faculty Computing Website at http://www.fcu.science.unsw.edu.au/files/fcuserviceprofile.pdf. It is believed that there will be no outstanding issues recorded against the Faculty Computing Unit.

IDAM Communication

The IDAM project is progressing with an implementation date of late September. In preparation there have been a series of communication sessions outlining the project and highlighting what changes need to happen around the cut over date. Apart from potential computer system authentication changes the biggest and most hidden change is the documentation and website that reference the old systems such as Unipass, instructions on how to reset passwords, references to the Wombos system and email aliases etc.

To help spread the message especially about document changes that will be required, the communication team would like to meet with as many groups across UNSW to inform them of the change and answer any questions. It is hoped to arrange a meeting of web content owners, marketing/communication focus staff and school managers to convey the news so changes can happen over the next few months especially as Faculty documents are revised for next year.

Further information can be found at https://unsw.sharepoint.com/sites/idam/ Attached is a screen shot of the home directory outlining the project.

Information Security Management System (ISMS) Project Start

The Vice Chancellor has endorsed the attached Information Security Mission Statement which is being used to kick off the establishment of the ISMS system within each Faculty. The ISMS team will meet with Science IT representatives on August 9th to go through what is involved with the project as it rolls out over the next 6-18 months and so staff will be able to help in its implementation within their areas. Further information, polices and standards are available at https://isms.unsw.edu.au
Chief Digital Officer (CDO) Due to be Announced

Announcement of who will be appointed the Chief Digital Officer is due mid-July. Unfortunately at the time of writing this information was not available.

New Research Vlan

After several attempts over the past year or so we have been successful in highlighting the need of a special research Vlan to manage the risk vulnerability of older research equipment.

Across Science there is specialised expensive equipment that has been in service for a number of years which can only be attached to a particular computer configuration with a particular version of software, operating system or interface card. This means that the research equipment and supporting computers are locked to the technology and security features of that particular time unless there is a major and costly upgrade to replace working equipment.

Unfortunately these pieces of equipment and computers present a security risk to the researcher and the University network. The proposed new research Vlan will significantly reduce the level of risk this equipment presents and remove the need to constantly deal with vulnerability alerts during UNSW network scans.

Discussions have started within various network and security groups to start identify what options are available while we conduct a survey across the Faculty to identify possible candidates and document how the systems are accessed and any other special network requirement they may need. The aim is to segregate them from the rest of the UNSW network and restrict access to the equipment to just the research unit to maintain functionality.